

RAPORTIMI I TREGUESVE TE CILESISE SE SHERBIMIT (QOS)  
PER AKSESIN NE INTERNET  
(Q11-Q71)

Periodha e raportimit nga: 01.01.2025 deri: 30.06.2025

| Q1-I<br>Koha<br>per realizimin<br>e aksesit<br>ne Internet | Periodha<br>e mbledhjes<br>se te dhenave | Kerkesa<br>te<br>kompletuara | Koha e realizimit te aksesit ne Internet<br>(ne dite kalendarike) |                               |                                                                  |  |
|------------------------------------------------------------|------------------------------------------|------------------------------|-------------------------------------------------------------------|-------------------------------|------------------------------------------------------------------|--|
|                                                            |                                          |                              | Sigurimi<br>i aksesit fizik                                       | Sigurimi<br>i aksesit llogjik | Sigurimi<br>i aksesit fizik<br>dhe llogjik<br>te marra se bashku |  |
|                                                            | Tremujori I                              | 50%                          | 1                                                                 | 1                             | 1                                                                |  |
|                                                            |                                          | 95%                          | 2                                                                 | 1                             | 2                                                                |  |
|                                                            |                                          | 99%                          | 2                                                                 | 1                             | 2                                                                |  |
|                                                            | Tremujori II                             | 50%                          | 1                                                                 | 1                             | 1                                                                |  |
|                                                            |                                          | 95%                          | 2                                                                 | 1                             | 2                                                                |  |
|                                                            |                                          | 99%                          | 2                                                                 | 1                             | 2                                                                |  |
|                                                            | Tremujori III                            | 50%                          |                                                                   |                               |                                                                  |  |
|                                                            |                                          | 95%                          |                                                                   |                               |                                                                  |  |
|                                                            |                                          | 99%                          |                                                                   |                               |                                                                  |  |
|                                                            | Tremujori IV                             | 50%                          |                                                                   |                               |                                                                  |  |
|                                                            |                                          | 95%                          |                                                                   |                               |                                                                  |  |
|                                                            |                                          | 99%                          |                                                                   |                               |                                                                  |  |

| Q2-I<br>Koha<br>e lidhjes<br>(login) | Periodha<br>e mbledhjes<br>se te dhenave | Realizimi<br>i lidhjeve<br>(ne %) | Koha<br>per realizimin<br>e lidhjeve<br>(ne sek.) | Numri<br>i vezhgimeve |  |
|--------------------------------------|------------------------------------------|-----------------------------------|---------------------------------------------------|-----------------------|--|
|                                      | Tremujori I                              | 80%                               | 5                                                 | 420                   |  |
|                                      |                                          | 95%                               | 6                                                 | 420                   |  |
|                                      | Tremujori II                             | 80%                               | 5                                                 | 430                   |  |
|                                      |                                          | 95%                               | 6                                                 | 430                   |  |
|                                      | Tremujori III                            | 80%                               |                                                   |                       |  |
|                                      |                                          | 95%                               |                                                   |                       |  |
|                                      | Tremujori IV                             | 80%                               |                                                   |                       |  |
|                                      |                                          | 95%                               |                                                   |                       |  |

| Q3-I<br>Shpejtesia<br>e arritur ne<br>transmetimin<br>e te dhenave | Periodha<br>e mbledhjes<br>se te dhenave | Shpejtesia e arritur ne transmetimin e te dhenave (ne kbit/s) |                                                                                      |                                                                                    |                                                                        |                      |                       |                                                                                      |                                                                                    |                                                                        |                      |
|--------------------------------------------------------------------|------------------------------------------|---------------------------------------------------------------|--------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|------------------------------------------------------------------------|----------------------|-----------------------|--------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|------------------------------------------------------------------------|----------------------|
|                                                                    |                                          | Ne drejtimin download                                         |                                                                                      |                                                                                    |                                                                        |                      | Ne drejtimin upload   |                                                                                      |                                                                                    |                                                                        |                      |
|                                                                    |                                          | Numri<br>i vezhgimeve                                         | Shpejtesia<br>me e larte<br>e arritur<br>per 95% te<br>transmetimit te<br>te dhenave | Shpejtesia<br>me e ulet<br>e arritur<br>per 5% te<br>transmetimit te<br>te dhenave | Vlera<br>mesatare<br>e shpejtesise<br>se transmetimit te<br>te dhenave | Devijimi<br>standard | Numri<br>i vezhgimeve | Shpejtesia<br>me e larte<br>e arritur<br>per 95% te<br>transmetimit te<br>te dhenave | Shpejtesia<br>me e ulet<br>e arritur<br>per 5% te<br>transmetimit te<br>te dhenave | Vlera<br>mesatare<br>e shpejtesise<br>se transmetimit te<br>te dhenave | Devijimi<br>standard |
|                                                                    | Tremujori I                              | 420                                                           | 50 mbs                                                                               | 49.48 mbs                                                                          | 49.74 mbs                                                              | 0.26 mbs             | 420                   | 50 mbs                                                                               | 49.36 mbs                                                                          | 49.68 mbs                                                              | 0.32 mbs             |
|                                                                    | Tremujori II                             | 430                                                           | 50 mbs                                                                               | 49.38 mbs                                                                          | 49.69 mbs                                                              | 0.31 mbs             | 430                   | 50 mbs                                                                               | 49.28 mbs                                                                          | 49.64 mbs                                                              | 0.36 mbs             |
|                                                                    | Tremujori III                            |                                                               |                                                                                      |                                                                                    |                                                                        |                      |                       |                                                                                      |                                                                                    |                                                                        |                      |
|                                                                    | Tremujori IV                             |                                                               |                                                                                      |                                                                                    |                                                                        |                      |                       |                                                                                      |                                                                                    |                                                                        |                      |

| Q4-I<br>Raporti<br>i transmetimeve<br>te deshtuara<br>te te dhenave | Periodha<br>e mbledhjes<br>se te dhenave | Numri<br>i nevojshem<br>i vezhgimeve | Shuma<br>e tentativave per<br>transmetim | Shuma<br>transmetimeve<br>te deshtuara | Raporti<br>i transmetimeve<br>te deshtuara<br>te te dhenave<br>(D/C*100)% |  |
|---------------------------------------------------------------------|------------------------------------------|--------------------------------------|------------------------------------------|----------------------------------------|---------------------------------------------------------------------------|--|
|                                                                     | A                                        | B                                    | C                                        | D                                      | E                                                                         |  |
|                                                                     | Tremujori I                              | 420                                  | 420                                      | 0                                      | 0                                                                         |  |
|                                                                     | Tremujori II                             | 430                                  | 430                                      | 1                                      | 0.23                                                                      |  |
|                                                                     | Tremujori III                            |                                      |                                          |                                        |                                                                           |  |
|                                                                     | Tremujori IV                             |                                      |                                          |                                        |                                                                           |  |

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|-------------------------------------------------------------|------------------------------------------|-------------------------------------|----------------------------------------------|----------------------------------------------------|---------------------------------------------------------------|--|
| Q5-I<br>Raporti<br>i lidhjeve<br>(log-in)<br>te suksesshme  | Periudha<br>e mbledhjes<br>se te dhenave | Numri<br>i nevojshem<br>i vezhimeve | Shuma totale<br>e tentativave<br>te lidhjeve | Shuma totale<br>e lidhjeve<br>te suksesshme        | Raporti<br>i lidhjeve (log-in)<br>te suksesshme<br>(D/C*100)% |  |
|                                                             | A                                        | B                                   | C                                            | D                                                  | E                                                             |  |
|                                                             | Tremujori I                              | 420                                 | 420                                          | 420                                                | 100                                                           |  |
|                                                             | Tremujori II                             | 430                                 | 430                                          | 429                                                | 99.77                                                         |  |
|                                                             | Tremujori III                            |                                     |                                              |                                                    |                                                               |  |
|                                                             | Tremujori IV                             |                                     |                                              |                                                    |                                                               |  |
| Q6-I<br>Vonesa<br>(koha e<br>transmetimit nje<br>drejtimsh) | Periudha<br>e mbledhjes<br>se te dhenave | Numri<br>i nevojshem<br>i vezhimeve | Vlera mesatare<br>e voneses<br>(ne msek.)    | Devijimi<br>standard<br>i voneses<br>(ne msek.)    |                                                               |  |
|                                                             | A                                        | B                                   | C                                            | D                                                  |                                                               |  |
|                                                             | Tremujori I                              | 420                                 | 4                                            | 1                                                  |                                                               |  |
|                                                             | Tremujori II                             | 430                                 | 4                                            | 1                                                  |                                                               |  |
|                                                             | Tremujori III                            |                                     |                                              |                                                    |                                                               |  |
|                                                             | Tremujori IV                             |                                     |                                              |                                                    |                                                               |  |
| Q7-I<br>Niveli<br>i ankesave per<br>perdorues               | Periudha<br>e mbledhjes<br>se te dhenave | Numri<br>mesatar<br>i perdoruesve   | Numri<br>i ankesave<br>te perdoruesve        | Numri<br>i ankesave<br>per perdorues<br>(C/B*100)% |                                                               |  |
|                                                             | A                                        | B                                   | C                                            | D                                                  |                                                               |  |
|                                                             | Tremujori I                              | 1650                                | 21                                           | 1.27                                               |                                                               |  |
|                                                             | Tremujori II                             | 1695                                | 23                                           | 1.35                                               |                                                               |  |
|                                                             | Tremujori III                            |                                     |                                              |                                                    |                                                               |  |
|                                                             | Tremujori IV                             |                                     |                                              |                                                    |                                                               |  |

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